

IPS QUALITY IMPROVEMENT TOOL

CARE HOME QUALITY IMPROVEMENT TOOL

INTRODUCTION

There has long been a need for a nationally produced, standardised, evidence-based Quality Improvement Tool (QIT) specifically for Care (Nursing and Residential) Homes.

Infection Control Audit Tools have been used to monitor the implementation of evidence based practices and policies for many years in hospitals to varying degrees. They have also been used to monitor standards of care in some care homes. The ICNA have produced tools since the 1990s and subsequently in 2004 for the acute sector. These tools were adapted for the community in 2005 but standardised tools for care homes have never been developed until now.

The new Care Home QIT has been produced with the involvement of many care homes (see acknowledgements) throughout the United Kingdom. The following QIT is based upon evidence found within the United Kingdom's key national infection prevention and control documents. Alongside key national documents, the new QIT provides Care Homes with an appropriate monitoring resource on infection prevention and control policies and practices to improve upon the quality of resident care and staff safety.

The person with responsibility for undertaking the QIT within the Care Home may seek the advice or assistance of local Infection Prevention and Control Service Providers in using the QIT for the first time and particularly if unaccustomed to such activities.

It should be noted however that the Care Home QIT has two components – a Rapid Improvement Tool (RIT) and a Process Improvement Tool (PIT). Whilst the RIT is as its name states, short in nature and intended to be used regularly e.g. weekly; the PIT is lengthier and more detailed and hence will take longer to complete. It is therefore quite acceptable for the PIT to be completed in stages.

The PIT is intended to be used as a baseline measure, and then an in-depth review when compliance with the RIT cannot be sustained.

The Care Home QIT includes the following modules:

- Infection Prevention and Control Management
- Environment (Reception; Lounge; Dining Room; Bedrooms; Bath/Shower Rooms; Toilets; Clean Utility; Dirty Utility/Sluice; Cleaners Room/Store)
- Waste Management
- Sharps Management
- Personal Protective Equipment
- Management of Linen
- Laundry Room
- Food Hygiene
- Pets and Pet (as Therapy) Visitors

Clinical Practice Tools are also available for Care Homes and include:

- Hand Hygiene (Environment/Observation/Technique)
- Peripheral venous catheter
- Central venous catheters
- Urinary catheter
- Asepsis
- Enteral feeding
- Standard precautions
- Epidural catheter

Depending upon the nature of care delivered i.e. nursing and/or residential, some questions within the PIT may be considered not applicable to the individual Care Home. The person with responsibility for undertaking the PIT is therefore allowed the prerogative of removing questions if deemed inappropriate to their environment. Other questions, particularly those within the management section, however must be completed as they are key to good infection prevention and control practice.

We would like to acknowledge the commitment of the Care Home QIT development team members and IPS colleagues; as well as the feedback received from the Care Homes involved with the development of this first national QIT for Care Homes.

LIST OF CARE HOMES INVOLVED WITH PILOTING QIT DOMAINS:

TEAM LEADS

SUE MORGAN:

1. Ty Victoria Nursing Home, 97 Victoria Road, Waunarlwydd, Swansea
2. Glais House Nursing Home, 615 Birchgrove Road, Glais, Swansea
3. Plasydderwen Nursing Home, Cillefwr Park, Johnstown, Carmarthen
4. St Martin's Court Care Home, Martin Street, Morriston, Swansea

CAROL ROBERTS:

1. Chirk Court Care Home, Maes y Waun, Chirk, Wrexham
2. Emral House, 11, Chester Road, Wrexham, N Wales
3. Cartref Dyffryn Ceiriog Cheshire Home, Dolywern, Llangollen, Wrexham N Wales
4. Cysgod y Gaer, Maesfallen, Corwen, Denbighshire
5. The Cottage, 54, Hendy Road, Mold, Flintshire
6. Bryn Bella, Pendine Park Nursing Homes and Rehabilitation Centre, Summerhill Road, Wrexham, North Wales
7. Llys Cadfan, Brynhyfryd Road, Twywn, Gwynedd
8. Gwern Alyn House Care Home, 48 Percy Road, Wrexham, North Wales
9. Highfields, Pendine Park Nursing Homes and Rehabilitation Centre, Summerhill Road, Wrexham, North Wales

TEAM MEMBERS

CERI HARRIS:

1. Glaslyn Court Nursing Home, Crickhowell Road, Gilwern, Abergavenny
2. Valley View Care Home, Dany-y-Coed, Hengoed, Caerphilly
3. Valley Manor Care Home, Southend Terrace, Pontlottyn, Rhymney Valley Caerphilly
4. Glyn Cornel Nursing Home, Heol Glyn Cornel, Llwynypia, Cardiff
5. Meadowlands Care Centre, Abernant Road, Aberdare, Mid Glamorgan
6. Pontypridd Nursing Home, Maes Y Coed Road, Pontypridd

AMANDA HOWELL & TAMMY BALE:

1. Quorn Lodge Care Home, Quorn, Leicestershire
2. Waltham Hall Care Home, Waltham, Melton Mowbray, Leicestershire
3. Willows Nursing Home, Coventry Rd, Market Harborough, Leicestershire

ANDREA CALDWELL, ANITA WATSON & PATRICIA CROSS:

1. Breck Lodge, 78/80 Breck Rd, Poulton Le Fylde, Lancashire
2. Alistre Lodge Nursing Home, 67/69 St Annes Rd East, Lytham St Annes, Lancashire
3. Northlands Rest Home, 40 Raikes Rd, Great Ecclestone, Lancashire
4. Cross and Passion Convent Care Home, 19 East Beach, Lytham St Annes, Lancashire
5. Morvern Nursing and Residential Home, 11 Promenade South, Thornton Cleveleys, Lancashire
6. Hedges House Residential Care Hotel, Church Rd, Lytham St Annes, Lancashire

ANNA PRONYSZYN

1. Bearwood Nursing Home, 86 Bearwood Road, Smethwick
2. Ryland View Nursing Home, Arnhem Way, Great Bridge
3. Greenhaven Residential Home, Grout Street, West Bromwich

JOANNE ELLISON:

1. Woodcote Hall Nursing Home, Woodcote, Newport, Shropshire
2. Rylands Nursing & Residential Home, 74 Forton Road, Newport, Telford
3. The Uplands at Oxon, Clayton way, Bicton Heath, Shrewsbury

DAVID SHAKESPEARE:

1. Inglewood Residential Home, 11 Banks Street, Willenhall, West Midlands
2. Redhouse Nursing Home, 55 Redhouse Lane, Walsall, West Midlands
3. Arboretum Nursing Home, Forest Lane, Walsall, West Midlands